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ENGAGING PRACTICES:
re-thinking narrative exhibition development
in light of narrative scholarship

A thesis presented in partial fulfillment of the requirements for the degree of
Masters of Arts in Museum Studies
at Massey University, Palmerston North, New Zealand.

Stephanie Jane McKinnon Lambert

2009

Abstract

This thesis bridges narrative theory and the practice of developing narrative exhibitions in museums. It aims to show how an understanding of narrative theory provides a dynamic context for evaluating ongoing exhibition practices and adapting them to changing attitudes and aspirations.

For practitioners within the museum sector it introduces a rich body of previously under-utilised scholarship along with a method of interfacing it with museum practice. The idea of deriving ideas for museums from other sectors is not new. Museums increasingly embraced narrative in the 1980s after seeing its value in attracting audiences to film, theatre and theme-parks. Then it was assumed that what was relevant in one sector would be equally relevant in another. However, the interim upsurge of Media Studies suggests that rigorous examination of how each medium operates is necessary in order to identify similar constraints and affordances before scholarship from one area of practice can be appropriately applied in another sector.

In opening a path for museum practitioners to gain insight from narrative practitioners in other sectors, the thesis intends also to open the way for knowledge to flow from the discipline of museum studies out into other areas of narrative practice, where cross-disciplinary approaches have already gained ground.

At the outset, a context is established through a review of narrative literature. Two different approaches are used. Firstly a broad review of different ways to approach narrative is carried out and a typology of narrative is developed. Secondly commonalities are identified between narrative in exhibitions and narrative practice in other media.

Exhibition practices are then described in detail, focusing on experience at the Museum of New Zealand Te Papa Tongarewa, where research was enriched by in-depth interviews with exhibition development staff. Te Papa's development of narrative exhibitions is traced, and two case studies demonstrate how their model is put into practice to achieve narrative delivery within the museum galleries.

For museum professionals and narrative practitioners in other fields, this thesis provides an opportunity to examine processes of narrative delivery against a backdrop of theory. It makes a useful link between the museum sector and other areas of narrative practice.

Acknowledgements

Firstly I would like to acknowledge Dr David Butts for his effective supervision of my thesis and for his professional mentoring during the few years it has taken to complete this project. His support of my finding a balance between the demands of a busy museum and a challenging academic world has been invaluable. Susan Abasa from Heritage and Museum Studies, Massey University, Palmerston North has provided welcomed editorial guidance during preparation for publication.

I also wish to acknowledge Dr Claudia Orange, the Mātauranga Māori team, and Raewyn Smith-Kapa at Te Papa for their willingness to accept my research proposal and their agreement that I could access organisational records, making this project so much more meaningful; to designers and photography team for graphic content; and to Stephanie Gibson who provided advice, encouragement and reading of the thesis in her capacity as Te Papa's liaison person. Particular thanks go to those staff at Te Papa who so generously shared their professional knowledge, experience and insight during the interview process. Because their interviews addressed not only the procedures of exhibition development but personal experiences and attitudes, the analysis of the practices was greatly enriched. The timely and efficient service of Massey librarians and Te Papa's archive team have been appreciated, given the challenge of distance learning.

Appreciation is also due to Waipa District Council. My curatorial role at Te Awamutu Museum has provided invaluable opportunities to trial narrative-based exhibition processes and to observe outcomes "on the floor" and in our communities.

Finally I wish to thank friends and family who have maintained an interest over these few years; who, by repeatedly asking "what's your thesis is about again?" have encouraged me to develop a more focused and grounded approach to my project.

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