Copyright is owned by the Author of the thesis. Permission is given for a copy to be downloaded by an individual for the purpose of research and private study only. The thesis may not be reproduced elsewhere without the permission of the Author.

Ngā Ara Whaiora: He Whakaaro Noa.

A study of Māori Health Care Use: An Evaluation of the Andersen Model.

A thesis presented in partial fulfilment of the requirements for the degree of Doctor of Philosophy in Psychology at Massey University.

Turitea Campus, Palmerston North, New Zealand.

Paul Ryan Hirini

2004

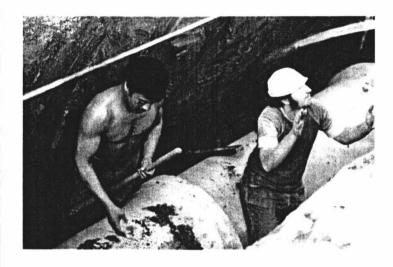
ABSTRACT

Using interview data the present study applied a leading health care use explanatory model (the Anderson model) to a sample of 502 community-dwelling New Zealand Māori adults. To date the Andersen model has been applied extensively in overseas (principally U.S.) research, yet not specifically to an indigenous population such as the New Zealand Māori. The Andersen model proposes that health service use is a function of three components: predisposing, enabling and need characteristics. Using hierarchical multiple regression analyses three overarching research goals concerning the model were investigated:

(1) To test the efficacy of the Andersen model in the prediction of Māori health care utilisation; (2) to extend the model by considering the role of life events as a predictor of Māori health service utilisation; and (3) to extend the model by considering the role of psychological distress as a predictor of Māori health service utilisation. As a further extension on previous work, the present study also sought to: (4) Extend the model by considering the role of traumatic experience in the prediction of Māori health service utilisation. The Andersen model was found to explain between 8.5% and 26% of variability in the sample's use of six types of health care, finding need characteristics to be the major determinants of health care use. Life events was not a significant contributor to explaining use, and psychological distress was effective only in predicting mental health service use. Findings suggest that using aggregate measures of traumatic experience is not a particularly helpful strategy for predicting subsequent health care use by Māori. On reflection of findings and implications the present study concludes with discussion concerning: (1) A need to advance conceptualisations of what constitutes health services for Māori; (2) suggestions for future examination of trauma and Māori health care use; (3) the role of culture in influencing health beliefs and behaviour; and (4) potential barriers to health care access by Māori.

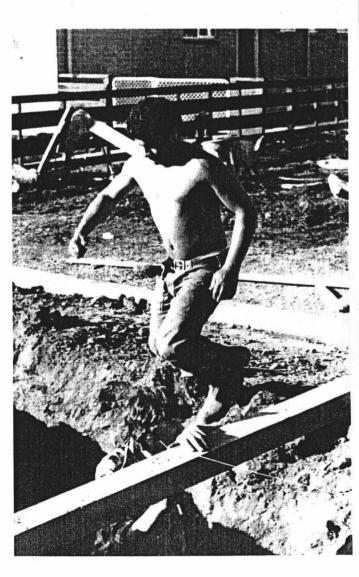












Acknowledgements

He tika kia tuku atu ngā mihi ki a rātou kua hāere ki te po. Ōku koroua, Ōku kuia, me te tini kua takahi nei te ara taki mano. Hāere, hāere, e moe.

Ki te hunga ora, me pehea tāku mihi ki a koutou ngā whanaunga, ngā kārangatanga maha e awhi nei i ahau i roto i ngā mahi. I ngā wā taumaha ko koutou ngā kaiwhakaora i te hinengaro me te wairua. Kāore au i te mohio ki ngā kupu tika maku, otira he pono pea te kōrero ā ngā tipuna:

"Kāore nei au i te toa takitahi, engari i te toa takitini".

No reira, ka nui te mihi, ka nui te aroha.

First and foremost, I must thank Dr Ross Flett, without whom I could not possibly have started, continued or completed this dissertation. As primary supervisor Ross offered wisdom, humour and encouragement, generously gave professional and personal support, and was patient beyond belief. He is indeed a gifted teacher to whom I remain indebted.

I express my immense gratitude to Professor Mason Durie as secondary supervisor, for his patient guidance and generous support during drafting, particularly at times when I felt unable to continue with this prolonged exercise.

Thanks to Professor Nigel Long for his earnest encouragement and support throughout, particularly during the early stages of the thesis. The assistance of Dr Carol MacDonald and Dr Michelle Miller is also gratefully acknowledged. Thanks to Professor Ian Evans for his forbearance in allowing me to complete this work, especially as it took longer than anticipated. Warm thanks to Natasha Tassell for proof reading the final draft.

Loving thanks to friends and whānau for putting up with me over the 'PhD years', and for eventually ceasing to ask me how 'it' was going. Much love to my daughter Isabella, a promise of hope in my life. A very special thanks to my mother Sheryl, sister Tina and my father Ted, to

whom I dedicate this work..."No trouble to the Daddy!"

Finally, thanks go to the Māori participants who shared their experiences, and made this research exercise possible. The support of the New Zealand Accident Compensation Corporation (ACC) is also duly acknowledged.

Ngā Ara Whaiora: He Whakaaro Noa. A study of Māori Health Care Use: An Evaluation of the Andersen Model.

TABLE OF CONTENTS

Chapter 1: Andersen's behavioural model of health service utilisation - An overview	1
The model's purpose	1
A background to Māori health	2
Description of the Andersen behavioural model of health service use	4
Chapter 2: Ethnicity and health care use	16
A review of research findings: The international context and Māori.	16
Chapter 3: Traumatic experience, life events, psychological distress and health care use	33
Psychological distress and health service use	33
Life events and health service use	
Trauma and health care use	36
Chapter 4: Research Goals	
Chapter 5: Methods	
Procedure	
Sampling	
Measures	
Chapter 6: Results - Andersen's model and health care use	
Demographic variables: Descriptive statistics	
Predisposing variables described statistically	
Enabling variables described statistically	
Need variables described statistically	
Health care use variables described statistically	
Scoring and creation of composite health care use variables	
Application of Andersen's model: Inferential analyses	
Multivariate data analyses	
Hierarchical multiple regression analyses: Health care use	
Chapter 7: Results - Trauma and health care use	
Traumatic experiences described statistically	
Traumatic experiences and health care use: An "aggregate" approach	
The temporal experiences of trauma – analyses modelled on Norris (1992)	
Impact of traumatic events on health care use	
Characteristics of Traumatic events and health care use	
Chapter 8: Discussion - Findings and implications	127
Thesis goal 1: Application of the Andersen model to Māori health care use	
Thesis goals 2 & 3: The role of life events and psychological distress in health care utilisation	
Thesis goal 4: The role of traumatic experience in health care utilisation	
Limitations and future research directions	
References	
Appendix 1: Correlation data	
Appendix 2: Interview Instrument	

Table 21: Multiple regression of trauma characteristics variables on General Practitioner Vi and All Health Care Use for SECONDARY TRAUMA victims showing standardi	
regression coefficients, R, R ² , adjusted R ² , and R ² change for all respondents	p.126
Table 22: Summary of Significant Predictor Variables of Health Care Use	pp. 128-130
Table 23: Comparison of recent study findings: Percentages of participants reporting	
different types of trauma	p.125
Table 24: Intercorrelations between independent and dependent variables	p.195

'LIST' OF FIGURES

Figure 1: The original Andersen (1968) behavioural model

p.4