Copyright is owned by the Author of the thesis. Permission is given for a copy to be downloaded by an individual for the purpose of research and private study only. The thesis may not be reproduced elsewhere without the permission of the Author.

# FINDING A PLACE FOR MUSIC THERAPY PRACTICE IN A HOSPITAL CHILD DEVELOPMENT SERVICE

Research Exegesis in partial fulfilment of the requirements for the degree of

Master of Music Therapy

At the New Zealand School of Music, Wellington

New Zealand

HELEN SIAN MCGANN

2012

### ABSTRACT

This exegesis examines the beginnings of a music therapy practice at a hospital Child Development Service (CDS) in New Zealand, looking at the issues involved in setting up this practice during a student placement over a period nine months. The research is an exploratory case study (Yin 2009) which aims to identify issues through secondary analysis of clinical documentation, using thematic analysis to code and analyse the clinical data. Five core issues were revealed which included: working with team members, interacting with the children's family, issues in the implementation of the intervention, reflections on the student's experience and working within hospital policies and procedures. A case vignette is used to describe an example of arising issues and important factors when working with team members and family. The results of the study suggest that service development is a complex process, showing the importance of collaboration within the multidisciplinary team and involving family members in sessions. In terms of beginning a new music therapy practice in this specific setting, it was found that music therapy was filling a gap in what the child development team could provide. It was also found that there are several factors to consider when establishing a paid position within the service. It is important to create a balance between working within the medical framework philosophy of the hospital and providing a holistic and an empathetic level of care for the families. The project aims to inform other music therapy practitioners and students beginning or establishing work in new settings.

#### **KEYWORDS**

Music therapy; service development; child development; collaboration; family-centred.

## **ACKNOWLEDGMENTS**

- Sarah Hoskyns: Thank you for your kind, warm and constructive supervision during the development of this study. I also appreciate the personal as well as academic encouragement you have given me during the past two years.
- The CDS team: You all have been most enthusiastic and great advocates for music therapy, thank you for welcoming me into your team and inspiring me to do this research project.
- **CDS families:** Good luck for your future endeavours, it has been a wonderful experience to work with you all. Thank you for letting me share music with your children and helping me to learn so much.
- **Cam Anderson:** Thank you for standing by me for the past five years, you have helped me to achieve my ambitions and I am grateful for your unconditional love and support.

This research received ethics approval from the Massey University Ethics Committee:

Southern A Application- 11/41 on 15th August 2011

## TABLE OF CONTENTS

A	BST	RACT	i				
A	ACKNOWLEDGMENTS						
TABLE OF CONTENTSi							
TABLE OF FIGURES							
1.		INTRODUCTION	6				
	1.1.	Context of the Research	6				
	1.2.	Motivation for the Research	8				
	1.3.	My Personal Stance	9				
	1.4.	Aims of the Study	. 10				
	1.5.	Research question	. 11				
2.		LITERATURE REVIEW	. 12				
	2.1.	Introduction	. 12				
	2.2.	Developing Music Therapy Services	. 12				
	2.3.	Working within a Team	16				
	2.4.	Music Therapy in Child Development Services	. 20				
	2.5.	Summary	. 22				
3.		STUDY DESIGN AND ETHICS	. 25				
	3.1.	Introduction	. 25				
	3.2.	Methodology	. 25				
	3.3.	Methods	. 27				
	3.4.	Ethical Procedure	31				
4.		FINDINGS	. 33				
	4.1.	Introduction	. 33				
	4.2.	Theme 1: Working with the Team	. 33				
	4.3.	Theme 2: Interacting with the Family	. 37				
	4.4.	Case Vignette	42				

4.5.	Theme 3: Intervention	45
4.6.	Theme 4: Student Experience	48
4.7.	Theme 5: Hospital Policies	51
4.8.	Summary	54
5.	DISCUSSION	56
5.1.	Introduction	56
5.2.	Collaboration	56
5.3.	Involving Family	58
5.4.	Filling a Gap	60
5.5.	Empowerment	61
5.6.	Advocacy	62
5.7.	Working in a Hospital	63
5.8.	Limitations	65
6.	CONCLUSION	67
REFE	RENCES	1
APPE	NDICIES	5
App	pendix 1: Thematic Map	5
App	pendix 2: Permission Letter to Facility	6
App	pendix 3: Information Sheet for Team Members	8
App	pendix 4: Information Sheet for Parents or Guardians	10
App	pendix 5: Consent Form for Team Members	12
App	pendix 6: Consent Form for Case Vignette	13
App	pendix 7: Agreement Form for Consultation with Maori Advisor	14
App	pendix 8: Email to Music Therapist	15
App	pendix 9: Goal Sheet	17
App	pendix 10: The Toilet Song	18
Apr	pendix 11: Application Letter	19

# TABLE OF FIGURES

Figure 1: Ledger (2010) Findings	13
Figure 2: Triangulation of Data	29
Figure 3: Thematic Analysis Process based on Rickson (2011)	30
Figure 4: Ethical Procedure	32
Figure 5: Four levels of Communication	35
Figure 6: Music Therapy Process	47