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Mature job-seeking in New Zealand: A political economy perspective

A thesis presented in partial fulfilment of the requirements for the degree of PhD in Communication and Journalism at Massey University, Palmerston North, New Zealand.

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ABSTRACT

Job-seeking research has been implicitly an examination of the job-seeking activities of youth. Even at the broader level of the labour market there continues an underlying association of youth with employment while the experiences of mature workers have been largely minimised, especially in New Zealand. This study examines the job-seeking activities and experiences of mature job-seekers in the New Zealand labour market from a political economy perspective.

Issues surrounding mature workers have lacked a theoretical and disciplinary "base" with the issues of retirement and health consistently overwhelming any discussion about mature people and employment. The political economy theory of aging does provide a useful explanatory framework given the struggle for recognition and resources of mature workers. The persistent exclusion of mature workers from any discussion about the labour market in New Zealand is a common theme throughout the present study.

As mature workers become increasingly "problematised" by economists as a threat to future economic productivity; issues surrounding mature employment need to be better understood because there will be greater proportions of mature workers and mature job-seekers. Through a sample of 947 mature job-seekers collected by MESA offices throughout New Zealand, issues surrounding mature job-seekers in particular were examined.

The results highlight both the different and similar experiences of men and women in the New Zealand labour market. Women respondents were more likely to present themselves as younger than men, and to be returning to the labour market after family responsibilities with lesser confidence in their job-seeking skills and occupational abilities. Men by contrast presented themselves at MESA as older and more likely to have been made redundant; they also appeared to have more confidence in their job-seeking and occupational skills. Gender, however, did little to explain the primarily formal job-seeking methods used and the effort expended job-seeking.

There is little to suggest that job-seeking efforts diminish significantly with age. Only with the final cohort of age 61 years and over, was mean job-search effort significantly less than for other age-cohorts. By contrast the variable time out of work explained much of the variance with job-search peaking at six months out of work. Subsequent analysis strongly supports the suggestion that any policy intervention will have the greatest impact within the first four to six months of unemployment.

There is also some evidence to suggest that the reason for becoming a mature job-seeker and the attributions these mature job-seekers make for their unemployment is associated with their job-search efforts. In the present study those mature job-seekers made compulsorily redundant, regardless of age or gender, clearly tried harder than other job-seekers. By contrast those job-seekers who indicated they had been dismissed gave less effort to their job-search.

The primary barrier identified by mature job-seekers is silence, silence from employers or employment agencies about why they have not been considered or rejected for work. As a consequence many mature job-seekers interpreted this silence as age discrimination. Understandably mature job-seekers are reluctant to see their lack of skills or experience as contributing to their circumstance and feel disappointed that their skills are not appreciated: a point well highlighted by the qualitative analysis "Trajectory of emotion" that captures the voice of participants in the present study.

Finally, paid employment does matter to mature people and future research and policy would do well to examine the full picture of the labour market and give attention to where real needs exist. Mature job-seekers in the present study did not necessarily seek "special" treatment but rather the same opportunities as their chronologically younger colleagues to make a contribution to New Zealand society through paid work.

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LIST OF ABBREVIATIONS

ACC Accident Compensation Corporation

ANOVA Analysis of Variance

BHPS British Household Panel Survey
BLS Bureau of Labour Statistics

CED Committee for Economic Development
DWI Department of Work and Income
EEO Trust Equal Employment Opportunities Trust

EPMU Engineering Printing and Manufacturers Union

GDP Gross Domestic Product

HLFS Household Labour Force Survey HRC Human Rights Commission

HRINZ Human Resource Institute of New Zealand

ILO International Labour Organization

LTU Long-Term Unemployment

MESA Mature Employment Support Agency

MES Mature Employment Service

MUHEC Massey University Human Ethics Committee

MWP Mature Workers Program NGO Non-Government Organisation

NHES National Household Education Survey
NZBRT New Zealand Business Roundtable
NZEF New Zealand Employers Federation
NZES New Zealand Employment Service

NZIER New Zealand Institute of Economic Research

OECD Organization for Economic Co-operation and Development

PEP Project Employment Programme PGSF Public Good Science Fund

RCSA Recruitment and Consulting Services Association

STU Short-Term Unemployment
TOPS Training Opportunity Programme
WINZ Work and Income New Zealand