Copyright is owned by the Author of the research report. Permission is given for a copy to be downloaded by an individual for the purpose of research and private study only. The research report may not be reproduced elsewhere without the permission of the Author.

"HOW DO MAORI LAND OWNERS JUDGE WHETHER THE MANAGEMENT OF MAORI INCORPORATIONS IS SUCCESSFUL?"

A 52.786 research report presented in partial fulfilment of the requirements of the degree of Master of Business Systems, in management at Massey University.

Paul I. White

1997

ID: 91100908



TABLE OF CONTENTS:

2

ABSTRACT	5
CHAPTER ONE: INTRODUCTION	6
CHAPTER TWO: LITERATURE REVIEW Summary of review Historical development of Maori land incorporations Incorporation performance measurement Maori management Culture, values and determinants of success Collectivism versus individualism Holistic accounting	11
CHAPTER THREE: METHODOLOGY OVERVIEW OF METHODOLOGY PRELIMINARY INVESTIGATION LITERATURE REVIEW THE FOCUS GROUP Sampling Framework The interview Focus group prompt questions Summary of participant profile Outcome of focus group Categorisation of success factors INTERVIEWS: THE INDEPTH INTERVIEWS AND RANKING EXERCISE General Development of the in-depth interview Development of the ranking exercise Participants Outcome of interviews Analysis of in-depth interviews and ranking exercise	22
CHAPTER FOUR: RESEARCH FINDINGS	48

KEY FACTORS IDENTIFIED FROM INTERVIEWS

How is success judged? How is failure judged? Employment policies Housing policies Grants policies Dividends policies Forward planning Investment policies Profit Role in local authority matters Role in hapu affairs Contribution to social issues Summary of findings: In-depth interviews **RESULTS OF THE RANKING EXERCISE** Overview Ranking of factors: Overall Major factors identified from ranking exercise Other high ranking factors by sampling framework category Ranking Comparisons: Gender Ranking Comparisons: Age Ranking Comparisons: Living location Ranking Comparisons: Level of involvement Ranking Comparisons: Employment status Ranking Comparisons: Education status Findings Analysed by Framework Factor Summary of findings: Ranking exercise

CHAPTER FIVE: DISCUSSION AND ANALYSIS

General

Cultural importance Financial considerations Operational factors Physical considerations Political involvement Social contribution Gender comparisons Age comparisons Living location comparisons Level of involvement comparisons Employment status comparisons Education status comparisons Revision of framework into six factors

CHAPTER SIX: CONCLUSIONS

52.785 Research Report

92

111

REFERENCES 119 APPENDICES Appendix one: glossary of Maori terms 120 123 Appendix two: In-depth interview format

4

125 Appendix three: Ranking exercise Appendix four: Raw data in relation to ranking exercise 130 Appendix five: Level of ranking, from highest to lowest 132

ABSTRACT

This research report has looked at the question of how Maori land owners judge success. The study has focused on the management of Maori incorporations and has engaged 47 Maori people in the exercise. It attempted to establish Maori perspectives on what constitutes successful management and to develop a framework of factors to order and describe the judgement of landowners. This framework could then be used to compare management, and to give weighting to the factors identified as being most important to success.

The research findings have illustrated that the perspectives of Maori land owners in the Tai Tokerau can be described by a complex amalgam of factors. These factors include cultural, social, political, financial, physical, and operational concerns. Many of these concerns have the potential to be at variance with each other. The research has also revealed the many differences in thinking between various sub-groups of Maori land owners. The results suggest that successful management is likely to be about managing the tensions that arise between the different types of success Maori are seeking. Managing Maori land to meet the aspirations of success held by large numbers of owners is an increasingly complex matter.

The findings of this research contrast with the limited literature in relation to Maori land management and success. Most written material emphasises the importance of financial considerations, and relies heavily on western concepts and perspectives of business success in terms of profit, growth in share value, and dividends.

It is hoped that the findings will act as a stimulus for debate among Maori and lead to the identification of a series of key factors that contribute to success and failure. Unless those people managing Maori land have the necessary training and experience, management will not be successful. However, without knowledge of what Maori land owners consider to be successful management, training is not likely to be well designed and targeted. This research will enable strategies to be identified to ensure that Maori land managers and custodians have the best training and advice available to them to increase their chances of success in Maori terms.