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Lupe Fa'alele: Releasing the Doves:

Factors affecting the successful operation

of Samoan Businesses in

New Zealand.

A thesis presented in fulfillment of the requirements for the degree of Doctor of Philosophy in Sociology.

Massey University, New Zealand.

Ma'atusi S Vao'iva Tofilau

2018

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DEDICATION

I dedicate this thesis to my late grandmother Vaolele Vaoiva Tofilau who has passed before the completion of this study. You motivated me to keep going and cheered me on this journey from beyond. This is for you.

ABSTRACT

This thesis explores levels of Samoan entrepreneurship in New Zealand. It identifies unique challenges and opportunities Samoan entrepreneurs face when establishing businesses in a migrant setting. There is a growing body of knowledge in New Zealand on ethnic businesses, in particular, what constitutes an ethnic business, what facilitates and impedes their success, and the contribution they make to the New Zealand economy. Samoan entrepreneurship, however, remains an academic terra nova. Little is understood about what Samoan entrepreneurship looks like; is there a typical Samoan business, for example; what sorts of challenges do they face when negotiating and navigating cultural and business challenges in the New Zealand business environment; and what does this all mean in terms of success in both the business and community contexts? This thesis considers a qualitative research approach to investigate the lived experiences of Samoan entrepreneurs in New Zealand. The research draws on the experiences of fifteen male and six female Samoan entrepreneurs. The participants interviewed for this study included entrepreneurs who were born and educated in Samoa, those born in Samoa and partly educated in both Samoa and New Zealand, and entrepreneurs born and educated in New Zealand. The research examines how entrepreneurs differ from one another in the way they operate their businesses and the manner in which they negotiate their obligations towards family, religion, community and business responsibilities. Earlier literature on ethnic entrepreneurship has emphasized the importance of 'social embeddedness' of entrepreneurs in their social and community networks as key factors in operating a successful business. This study however looks to build on and extend this concept to a mixed embeddedness focus that highlights the combination of cultural, institutional, structural elements of the business environment and relevant strategies that entrepreneurs use to create a successful business. The findings in the study emphasize that the mixed embedded approach produces more successes and a variety amongst Samoan entrepreneurs especially when they negotiate the requirements of both fa'a-sāmoa in conjunction with the institutional and the regulatory responsibilities of the New Zealand business environment. The implications of these findings would be valuable for other migrant operated businesses in New Zealand.

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Glossary of Samoan words

aganu'u Sāmoan culture and traditions

ali'i high chief or titular chief

āiga the nuclear and extended family unit

āiga potopoto extended kin group

aitu spirit

ālofa compassion, also payments for Congregational Church pastors

amio fa'atamāli'i noble ways and behaviour

ae taga'i to view or observe

āoga a le faifeau pastor's school

asiga malaga visitation to a travelling party

aso fanau birthdays

aualuma unmarried, widowed or separated women of a village

aumaga untitled men who provide service to the village

EFKS Ekalesia Faapotopotoga Kerisiano Samoa

fa' aāloālo courtesy respect and politeness

fa'afaletui special meetings called by executive mātai to discuss matters of

great importance for the village

fa'aipoipoga wedding

fa'akomiti women committee activities

fa'alupega expression and recognition of chief titles and genealogical origins

fa'alavelave lifecycle events or cultural events that involve the exchange of goods

fa'ali'i getting angry or annoyed

fa' amavaega departing occasion

fa' amātai mātai system

fa'amanuiaga blessings fa'amaualuga boastful

fa'asalaga penalty imposed by the village fono

fa'a-sāmoa Samoan customs, traditions and its institutions

fa' atamāli'i behaviour suitable for the aristocrats

fa'aulaula teasing and pestering

faifeau church minister

fale Samoan house faletua ma tausi chief's wives

faufautua advise and consult

feagaiga covenant between a brother and sister. Used in religion to refer to

the relationship between ministers and their congregations or the

village and the church

fia-palagi wanting to be western

foa'i gifts for the pastor

fono meeting

fono a tina womens meetings

fuaō gunnets

galu wave or breakers

ia seu to direct itūmalo district

lotu church or religion

lotonu'u serving ones village

lupe fa'alele dove in reference to (Genesis 8:11).

mafutaga a aiga family gathering for special events

maliu funeral

mālofie Association of tattooed men and women or the pe'a

manu birds

mātai chief or titled person

Nafanua Samoan Goddess

nu'u village or polity with its own precedence

palagi a white person

peleti money payments for Methodist pastors

puiāiga a closely related family group

saofa'i conferring of matai titles

laoa term for the resident of the talking chief or tulafale

lau susuga respectful addressing for many ali'i titles

talanoaga conversation either formal and informal

tapuaiga religion

taulele'a untitled men who serve the village requirements

tautua Services to family by untitled persons

tausi-āiga continuous service for the family

tausi-feagaiga serving the church pastor

tausi-nuu committing and providing services to ones' village

tulāfale talking chief or orator

tusigaigoa village census, a fundraising mechanism used by villages

and churches to raise funds for church projects

uo uo foa friends at times and bleeding heads the next

va-fa'aleaiga family connections

va-feāloāloa' i mutual respect in all socio/political relationships